Equinox Communications

MANAGED ROUTER

Configuration, installation, management.

Managed Router Service

So many problems can be traced to the router. Delays, unauthorized access, denial of access to authorized users, and configuration errors create network slowdowns.

From router configuration to installation, management to maintenance, Equinox Communications Managed Router takes over the responsibility of managing your network routers to enable:

- Optimal network performance
- Better resource allocation
- Faster issue resolution
- Reallocation of internal IT resources

Enjoy single source simplicity with Equinox Communications Managed Router. We manage your network end to end, providing consistency and reliability to your business.

Equinox Communications Managed Router determines the best and most efficient path to move your data to its destination. So you can spend more time working, not waiting.

Advantages

- ✓ **Reduce Operational Costs:** Equinox handles router configuration, installation, maintenance, and repair, saving your company the internal costs of network management.

- ✓ **Increase Productivity:** Free up in-house IT resources for more business-critical projects. If a problem arises, we will quickly replace faulty equipment minimizing the impact to your business.

- ✓ **Gain Access to Expert Knowledge:** Our Managed Router experts are available 24/7 so you have peace of mind knowing that your data equipment is working properly.

Features

- ✓ **Router Install and Configuration:** Our expert technicians configure and install your router equipment for you.

- ✓ **Configuration Management:** We'll back up your router's configuration so changes are not lost if an outage occurs.

- ✓ **Change Management:** All of your network moves, adds, or changes are managed for you.

- ✓ **Hardware Replacement:** Flexible maintenance options for your equipment let you choose either next business day or 4-hour replacement.

- ✓ **Security:** Firewall protection to block unwanted Internet traffic and unauthorized user access to your network.

- ✓ **Router Reporting:** We'll provide monthly utilization reports automatically via email.

- ✓ **24/7/365 Customer Support:** Our fully staffed, on-call customer support protects your network and is available 24 hours a day, 365 days a year.